

The Affordable Housing Societies – one of BC's largest not-for-profit affordable housing providers has an immediate opening for a Casual On-call **Cleaner** at one of our most beautiful properties in downtown Vancouver. At Affordable Housing Societies, we're all about "Making People's Lives Better" --- for our tenants, for their families, and for our employees. Join an exceptional group of diverse, caring, dedicated and passionate people who are inspired to make a difference in people's lives by delivering an experience that is authentic, personalized, and memorable for more than 10,000 people across the Lower Mainland. AHS is a close-knit team of professionals that provide the very best quality service to our tenants and communities we support.

Reporting to the Property Manager (*with a dotted line to the Resident Manager*,) the Cleaner serves a key role in furthering the organization's goals and objectives and ensuring the Mission to *"provide quality, affordable rental homes so that families and individuals can thrive."* The Cleaner will provide a well-maintained, clean, and safe environment for residents, visitors and staff members. The Cleaner is responsible for housekeeping, cleaning, disinfecting and general upkeep for care and good condition of the common areas of the building and surrounding site.

About You:

As the Cleaner, you are a positive professional. You genuinely enjoy providing exceptional customer service. You are highly organized, efficient, and genuinely enjoy cleaning. You love seeing people satisfied with the beautiful condition of our building. You espouse the values of integrity, kindness, and compassion, and take seriously the social responsibility of effectively managing the housing of individuals of various backgrounds including many who are highly vulnerable. You understand and are empathetic to the many reasons individuals find themselves in precarious housing situations including trauma, addictions, mental health challenges and the confidentiality that goes along with it.

Key Functions Include:

- Responsible for housekeeping, cleaning, care, and upkeep of all common areas (interior & exterior) including including garbage and recycling programs
- Promptly respond to tenant requests
- Inform Supervisor of accidents or other issues incurred during shift
- Other related duties as assigned

Knowledge, Skills, and Abilities:

- Some knowledge of the Residential Tenancy Act
- Good organizational and planning skills
- Detail oriented
- Strong work ethic and ability to work with minimal supervision
- Good time management skills
- Excellent knowledge of cleaning and disinfecting agents/supplies
- Good written and oral communication, interpersonal and positive relationship-building skills
- Some computer skills including MS Office and online applications

Education, Experience, and Qualifications:

- Secondary school diploma or equivalent
- Minimum one year of experience

Mandatory Job Requirements:

• Successful pass of a Criminal Records Search with Vulnerable Sector

This position is Casual On-Call for holiday & vacation relief on site in downtown Vancouver. Please visit us at <u>www.affordablehousingsocieties.ca</u>

If you possess all the required job criteria and experience, please outline why in your **cover letter** and why you are the **right fit** for our organization, your **availability date**, your **salary expectations** and three professional **references** for background check.

Your **Resume with Cover Letter** in PDF or Word format can be emailed to jobs@affordablehousingsocieties.ca with competition number 24-08-CLEANER in the subject line.

While we appreciate all applicants, only those selected for an interview will be contacted.